

ANNOUNCEMENT

The number of UAPF contributors receiving services in an automatic format is growing

In the period from January 01, 2024 until February 29, 2024, the Unified Accumulative Pension Fund provided over 15.9 million services to the population. This is 3.5 times more than in the same period last year. Of the transactions carried out in electronic format - more than 4.2 million, in automatic format - 11.4 million, in remote format - 0.1 million. More than 214 thousand services were provided in person, including 201 thousand directly in the offices of the Fund.

The number of services provided automatically has increased 10 times. These, first of all, include the main operations of the UAPF - opening accounts and making pension benefit payments. In the first two months of 2024, the total number of open individual pension savings accounts (IPSA) for all types of pension contributions, including notional pension accounts (opened as a result of the employer's transfer of ECPC) and target savings accounts (TSA, within the framework of the National Fund for Children program) exceeded 3.4 million. It is worth noting that the automatic opening of accounts, the accrual of target claims for minor citizens and the recording of ECPC amounts is possible thanks to the integration of the UAPF with the databases of government bodies. Also, in an automatic format, the target requirements of participants in the National Fund for Children program, payments to recipients of target savings, as well as payments of pension savings are taken into account.

Receiving a statement from an individual pension savings account is still a popular service. Since the beginning of the year, more than 4.8 million statements have been issued with IPSA, NPA, TSA, of which 3.7 million are in electronic form (77% of the total number of statements) and more than 988 thousand in automatic mode (20% of the total number of statements). As of March 1, 2024, 775 applications were accepted for payments of targeted savings under the National Fund for Children program, 288 of which were for improving housing conditions and 487 for education.

UAPF reminds that in the personal account on the website and in the mobile application, contributors (beneficiaries) have the opportunity to use services such as making changes and additions to their details, obtaining a certificate of IPSA, submitting an application for pension payments in connection with the determination of disability 1 or 2 groups for an indefinite period or for voluntary pension contributions, tracking the status of an application for payment, transferring part of the savings to an investment portfolio manager (IPM), predictive calculation of a future pension using a pension calculator, etc. 24/7 anywhere in the world.

For January-February 2024, more than 48.8 thousand applications were accepted to change details, of which 42.4 thousand were received at the Fund's offices. When turning to UAPF specialists for a particular service, contributors, as a rule, receive additional consultations and advice on creating savings.

As part of the outreach work, about 5.9 thousand road presentations were held, attended by 137 thousand people. 7.5 thousand materials based on the messages of the UAPF were published in the media.

The number of contributor requests received through feedback channels amounted to about 134 thousand.

Let us remind you that any company can apply for a presentation and consultation on the funded pension system with a visit to the office, for which you just need to call the call center at 1418 or contact through the Fund's website or mobile application.

Consulting services of the UAPF can be obtained through messengers (chat bot on WhatsApp and Viber at +7 777 000 14 18), call center at 1418 (calls within Kazakhstan are free), on the corporate website enpf.kz, as well as on official pages UAPF on social networks Instagram, Facebook, VKontakte, Twitter, Telegram, Odnoklassniki.

The UAPF was established on August 22, 2013 on the basis of GNPf APF JSC. The UAPF founder and shareholder is the Government of the Republic of Kazakhstan represented by the State Institution “Committee of State Property and Privatization” of the Ministry of Finance of the Republic of Kazakhstan. UAPF pension assets are managed by the National Bank of the Republic of Kazakhstan. From January 1, 2016, the functions for developing proposals to improve the management of pension assets were transferred to the National Fund Management Council. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, pension benefits, individual accounting of pension accumulations and benefits, provides the contributor (beneficiary) with information on the status of his pension accumulations (for more information visit www.enpf.kz)