

How do UAPF contributors receive information about their savings?

Obtaining an extract from your individual pension account (IPA) is a legally enshrined right of UAPF contributors (beneficiaries). You can find out about the status of your pension savings in the following ways:

electronically:

- by e-mail to the address provided in UAPF;
- through a personal account;

by personal appeal directly to the UAPF office;

through postal services.

The most popular method of informing is through a personal account on the enpf.kz website or in the UAPF mobile application, which was used by more than 6.3 million IPA owners, which is almost 20 times more than in 2014.

Another format for remote access to information on the state of pension savings is the receipt of an extract from the IPA by e-mail to the address provided by the contributor (recipient) in UAPF, according to the schedule chosen by him (monthly, quarterly, semiannually or annually). At the time of entry, the schedule does not drop out, by default it is set annually. By the beginning of the second half of this year, almost 800 thousand people chose this way of informing.

Now IPAs for all types of pension contributions to UAPF have been opened on an unannounced basis. When opening an IPA, the method of providing UAPF with information on the state of pension savings is automatically determined as “by personal contact with UAPF”, which a contributor (recipient) has the right to change independently.

In order to determine or change the method of obtaining information, a contributor (recipient) must conclude an appropriate agreement directly at UAPF office or on the UAPF website. It should be noted that:

- on the UAPF website, you can choose only one method - “through your personal account”;
- a contributor (recipient), using the EDS, can obtain information on the state of pension savings through the website and mobile application of UAPF and e-government without concluding an agreement.

The personal way of informing continues to be popular. More than 3.1 million contributors receive statements from the individual pension account directly at the UAPF offices.

About 1 million contributors (recipients) prefer to receive an extract from IPA by traditional postal communication, the number of which has noticeably decreased. So, for example, in June 2014 there were 4 million, that is, 4 times more. We remind you that if a contributor (recipient) has chosen this method of informing, then he must inform UAPF within 10 calendar days of all changes affecting the fulfillment of UAPF obligations, including a change in address of residence.

In addition, UAPF reminds you of the need to regularly check your pension savings in any way convenient for you in order to be sure of the timely transfer of pension contributions and plan your future.

The UAPF was established on August 22, 2013 on the basis of GNPF APF JSC. The UAPF founder and shareholder is the Government of the Republic of Kazakhstan represented by the State Institution “Committee of State Property and Privatization” of the Ministry of Finance of the Republic of Kazakhstan. UAPF pension assets are managed by the National Bank of the Republic of Kazakhstan. From January 1, 2016, the functions for developing proposals to improve the management of pension assets were transferred to the National Fund Management Council. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, pension benefits, individual accounting of pension accumulations and benefits, provides the contributor (beneficiary) with information on the status of his pension accumulations (for more information visit www.enpf.kz)