

## Keep everything under control!

### *Our pension savings are waiting for the X hour, when we retire and start using them for our own good*

It is very important to take an interest in the state of pension savings on a regular basis. In this regard, UAPF JSC is constantly working to inform contributors (beneficiaries) about the state of pension savings in individual pension saving accounts (IPSA).

There are several ways to do this:

- with a personal appeal of the contributor (beneficiary) directly to the offices of the UAPF;
- through postal services;
- by e-mail;
- through your personal account.

**The most popular** method of informing contributors (beneficiaries) is the contributor's **personal account** on the [enpf.kz](http://enpf.kz) website. As of November 1, 2021, it was chosen by more than 6.2 million owners of IPSA, which is almost 400 thousand more than at the beginning of this year - 5.8 million.

794,479 people receive information about the status of their accounts by e-mail to the address provided in the UAPF. The letter is sent to the account holder by e-mail according to the selected schedule: monthly, quarterly, semi-annually or annually.

About 1.2 million people still prefer to receive statements by traditional mail. However, the number of those who receive an envelope with an extract once a year is noticeably decreasing. So, 5 years ago - in 2016 - there were more than 2.25 million, that is, almost twice as many.

We remind you that if the contributor (or beneficiary) still prefers to receive a statement from the IPSA once a year by regular mail, but at the same time has changed the address of residence, he must notify the Fund about this. The Law of the Republic of Kazakhstan *On Pension Provision in the Republic of Kazakhstan* provides that this must be done within 10 calendar days. Otherwise, the postal operator will not be able to deliver the pension account statement to the addressee, and it will return to the Fund. For the next year, UAPF will not send the statement to the contributor (beneficiary), the status of informing which will be listed as “not determined”. There were about a million such contributors at the beginning of November.

About 2.9 million people chose the method of informing "by contacting the UAPF in person." At the beginning of November last year, this figure was more than 3 million. It should be noted that this statistics is mainly replenished by the owners of newly opened accounts. To date, all accounts in the UAPF are opened upon receipt of the first installment. In this case, the default method of informing is determined: "when contacting UAPF in person." Therefore, after opening the IPSA, it is better to choose the most convenient way for you by concluding an appropriate agreement directly at the UAPF office or on the UAPF website using an electronic digital signature in your personal account. It should be noted that on the UAPF website, you can choose only one method - “through your Personal Account”.

With the help of EDS, it is also possible to obtain information on the state of pension savings through the [enpf.kz](http://enpf.kz) website, a mobile application or an e-government web portal without concluding an agreement.

Whichever method you choose to provide information, the UAPF reminds you of the need to regularly check your pension savings in any convenient way in order to be sure of the timely transfer of pension contributions and plan your future.

*The UAPF was established on August 22, 2013 on the basis of GNPf APF JSC. The UAPF founder and shareholder is the Government of the Republic of Kazakhstan represented by the State Institution “Committee of State Property and Privatization” of the Ministry of Finance of the Republic of Kazakhstan. UAPF pension assets are managed by the National Bank of the Republic of Kazakhstan. From January 1, 2016, the functions for developing proposals to improve the management of pension assets were transferred to the National Fund Management Council. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, pension benefits, individual accounting of pension accumulations and benefits, provides the contributor (beneficiary) with information on the status of his pension accumulations (for more information visit [www.enpf.kz](http://www.enpf.kz))*