

## ANNOUNCEMENT

### Promptly notify about changes in your details

From July 1, 2023, the Social Code of the Republic of Kazakhstan (hereinafter referred to as the Code), signed by the Head of State on April 20, 2023, will come into force. The Code, among other things, provides for some changes in terms of obtaining information on the state of pension savings.

The UAPF is obliged to provide, free of charge, to an individual in whose name an individual pension saving account (IPSA) is opened, information:

- on the state of pension savings at his request for any requested date from the moment of opening the IPSA in the UAPF;

- on the amount of pension savings from compulsory pension contributions (CPC) available for lump-sum pension benefits (LSPB). Thus, in order to improve housing conditions and (or) to pay for medical treatment for oneself or a spouse, or close relatives, the LSPB will be made only at the expense of pension savings formed at the expense of CPC (pension savings from compulsory occupational pension contributions are excluded (COPC);

- on the amount of pension savings at the expense of CPC, COPC, voluntary pension contributions (VPC), available for transfer to trust management of an investment portfolio manager (IPM). As a reminder, the rights of contributors in terms of managing pension assets have been expanded: from July 1, 2023, it is allowed to transfer pension savings at the expense of CPC, COPC (up to 50%), as well as pension savings at the expense of VPC in the amount of 100%.

The method of providing the UAPF with the specified information on the state of pension savings is determined by the internal documents of the UAPF.

CPC contributors, individuals for whom the COPC, VPC are paid, recipients of pension benefit payments from the UAPF have the right to receive information, including on the status of their pension savings on any requested date from the moment the IPSA was opened through a personal account on the UAPF website ([enpf.kz](http://enpf.kz)) and (or) the "e-government" web portal ([egov.kz](http://egov.kz)), as well as in case of personal contact with the UAPF without charging a fee.

CPC contributors, individuals for whom the COPC, VPC are transferred, beneficiaries, whose IPSA are open in the UAPF before July 01, 2023, retain the right to receive annual/scheduled information on the state of pension savings in one of the previously defined ways:

- by e-mail to the address provided in the UAPF;
- through postal services.

At the same time, please note that information on the state of pension savings is not provided (stopped) by the UAPF in the following cases:

- 1) lack of money in IPSA as of the date of provision;
- 2) receiving the UAPF from the information systems of state bodies and (or) other sources of information:

- on the death of a person who has pension savings in the UAPF;
- about the departure of a foreigner or a stateless person for a permanent place of residence outside of Kazakhstan and (or) the annulment of a permit for permanent residence in Kazakhstan, about the loss of citizenship, withdrawal from the citizenship of the Republic of Kazakhstan;

- 3) providing information on outstanding envelopes based on the results of the campaign to inform CPC contributors, individuals for whom the OPC, VPC are transferred, beneficiaries for the previous calendar year;

- 4) choosing the method of informing upon personal contact with the UAPF and through a personal account on the UAPF website and (or) the e-government web portal.

At the same time, we remind you that CPC contributors, individuals for whom the COPC has been paid, and beneficiaries from the UAPF are required to inform the UAPF of all changes within ten calendar days in their personal account on the UAPF website or by contacting the UAPF with a document certifying identity, and an application in the form approved by the internal regulatory document of the UAPF.

*The UAPF was established on August 22, 2013 on the basis of GNPf APF JSC. The UAPF founder and shareholder is the Government of the Republic of Kazakhstan represented by the State Institution "Committee of State Property and Privatization" of the Ministry of Finance of the Republic of Kazakhstan. UAPF pension assets are managed by the National Bank of the Republic of Kazakhstan. From January 1, 2016, the functions for developing proposals to improve the management of pension assets were transferred to the National Fund Management Council. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, pension benefits, individual accounting of pension accumulations and benefits, provides the contributor (beneficiary) with information on the status of his pension accumulations (for more information visit [www.enpf.kz](http://www.enpf.kz))*