

ANNOUNCEMENT

Beware of scammers! UAPF warns of new schemes targeting contributors

UAPF branches have been frequently contacted by contributors claiming to be failing to pay compulsory pension contributions. Fraudsters, posing as Fund employees, call and report the discovery of several years of work experience not included in the total length of service for pension calculations, offering to recalculate their pensions upward.

How do the scammers operate?

To resolve these issues, and to establish a more trusting relationship, the scammers provide the address and invite the beneficiaries to actual Fund branches. According to the contributors/ beneficiaries, for supposed convenience and faster service, the scammers offer to reserve an online queue and ask for a code from an SMS message. Unfortunately, some recipients have already provided the codes to the scammers.

Important: UAPF employees do not call or request SMS codes, passwords, card details, or other confidential information by phone, email, or messaging apps. UAPF provides all services completely free of charge. Pension benefits are processed strictly in accordance with established legal procedures. If the caller knows your name, IIN, address, or place of work, this does not mean they are an official. This information could have been obtained by scammers from open sources.

How can you protect yourself?

- Do not share SMS codes or personal information with anyone under any circumstances.
- Interrupt suspicious calls immediately if codes from messages are mentioned.
- Verify information yourself through official channels (call centers, official apps, or websites).
- Contact the police at the slightest suspicion of fraud.

Be vigilant and warn your loved ones, especially elderly relatives!

UAPF was founded on August 22, 2013 on the basis of GNPF APF JSC. The founder and shareholder of the UAPF is the Government of the Republic of Kazakhstan represented by the State Institution Committee of State Property and Privatization of the Ministry of Finance of the Republic of Kazakhstan. Trust management of UAPF pension assets is carried out by the National Bank of the Republic of Kazakhstan. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, employer's compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, as well as carries out enrollment and accounting of voluntary pension contributions formed at the expense of the unclaimed amount of guaranteed compensation for the guaranteed deposit, transferred by the organization carrying out mandatory guarantee of deposits, in accordance with the Law of the Republic of Kazakhstan "On mandatory guarantee of deposits placed in second-tier banks of the Republic of Kazakhstan", ensures the implementation of pension benefits. The Fund also carries out accounting of target assets and target requirements, accounting and crediting of target savings (TS) to target savings accounts, payments of TS to their recipients in bank accounts, accounting for returns of TS in the manner determined by the Government of the Republic of Kazakhstan within the framework of the National Fund for Children program (More details at www.enpf.kz)