

ANNOUNCEMENT

How to get pension services without an ID?

UAPF makes life much easier for its contributors and beneficiaries. It is possible to receive pension services today even without presenting an identity card. To do this, it is enough to have its digital (electronic) version on a smartphone in the eGovMobile application.

Only citizens of the Republic of Kazakhstan have such an opportunity and **only with personal contact** directly to the office of the UAPF.

What services can be obtained at the same time:

- Receiving a statement from an individual pension saving account;
- Introduction of changes and / or additions to additional details;
- Change (choose) the way of informing about the state of pension savings.

For example, when a contributor (beneficiary) contacts the UAPF office and does not have the original identity card with him, he will be able, by informing the UAPF representative of the unique digital code generated in the personal account in the eGovMobile mobile application, to provide the UAPF employee with access to view this document in electronic format.

It should be noted that if the applicant's identity document is invalid, then the electronic version of the document will not be available in the eGovMobile mobile application.

Subsequently, after the approval of the relevant changes in the regulatory legal acts of the Republic of Kazakhstan, the possibility of using digital documents will also appear when contributors (beneficiaries) submit applications for the appointment of pension benefits / on the transfer of pension savings to insurance organizations / on (on) the choice (change) of an investment manager.

UAPF continues to work on improving the quality of services provided for the convenience of contributors / beneficiaries and saving their time.

The UAPF was established on August 22, 2013 on the basis of GNPf APF JSC. The UAPF founder and shareholder is the Government of the Republic of Kazakhstan represented by the State Institution "Committee of State Property and Privatization" of the Ministry of Finance of the Republic of Kazakhstan. UAPF pension assets are managed by the National Bank of the Republic of Kazakhstan. From January 1, 2016, the functions for developing proposals to improve the management of pension assets were transferred to the National Fund Management Council. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, pension benefits, individual accounting of pension accumulations and benefits, provides the contributor (beneficiary) with information on the status of his pension accumulations (for more information visit www.enpf.kz)