

## ANNOUNCEMENT

### **UAPF JSC warns Kazakhstanis about the increasing cases of telephone fraud**

UAPF JSC warns Kazakhstanis about the increasing cases of telephone fraud and attempts to seize the personal data of citizens.

Phone scammers have become more active in Kazakhstan, who pretend to be employees of the Fund and, under the pretext of “suppressing the illegal transfer of pension savings”, allegedly located on a transit account, convince citizens to dictate a code from an SMS message. Persons making such calls and posing as employees of UAPF JSC are thus trying to commit illegal fraudulent actions against citizens in order to steal their money from bank cards. At the same time, subscriber numbers from which calls are received are often no longer used by their real owners and are resold to other persons.

Recall that scammers are constantly inventing new ways to steal money from customers' payment cards. Fraudsters can be located in any country in the world and often find phone numbers on the INTERNET, for example, on free ad sites, find out the name and social status on social networks, through various instant messengers and services.

UAPF JSC urges citizens to:

- ignore the "telephone" instructions of scammers and interrupt the conversation;
- not to disclose to anyone your personal data, passwords from SMS messages, payment card details, codes and code words;
- do not trust personal data to unknown and unverified sites, as well as other dubious sources;
- do not contact third parties for information and check it only on the official website [enpf.kz](http://enpf.kz) or the official pages of the Fund in social networks.

Note that employees of UAPF JSC never ask to provide payment card data, confirmation codes from SMS, passwords from a personal account, etc. The money accumulated on individual pension saving accounts is the property of the contributor (beneficiary) and is stored in the UAPF indefinitely. The Kazakhstan pension system guarantees the safety of compulsory pension contributions, compulsory occupational pension contributions to the UAPF in the amount of actually paid contributions, taking into account the inflation rate at the time of obtaining the right to pension benefits.

You can control individual pension savings in your personal account on the UAPF website ([www.enpf.kz](http://www.enpf.kz)) or in the UAPF mobile application, as well as on the e-government website ([www.egov.kz](http://www.egov.kz)).

Any consultations can be obtained at UAPF branches or remotely: through multi-channel free communication by calling the call center number 1418, as well as through official pages on social networks on such popular platforms as Odnoklassniki, Telegram, Facebook, V Kontakte, Twitter and Instagram, using WhatsApp at +7 777 000 1418.

For contributors (beneficiaries) located outside the Republic of Kazakhstan, it is possible to receive advice by calling +7 (727) 356-10-60 or using the "Call online" service posted on the Fund's corporate website.

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*The UAPF was established on August 22, 2013 on the basis of GNPf APF JSC. The UAPF founder and shareholder is the Government of the Republic of Kazakhstan represented by the State Institution “Committee of State Property and Privatization” of the Ministry of Finance of the Republic of Kazakhstan. UAPF pension assets are managed by the National Bank of the Republic of Kazakhstan. From January 1, 2016, the functions for developing proposals to improve the management of pension assets were transferred to the National Fund Management Council. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, pension benefits, individual accounting of pension accumulations and benefits, provides the contributor (beneficiary) with information on the status of his pension accumulations (for more information visit [www.enpf.kz](http://www.enpf.kz))*