

Open Day at UAPF:

Answer the most pressing and frequently asked questions

On December 4, 2025, an online Open Day was held at all UAPF branches as part of public outreach efforts. This time, there was no set topic—Fund specialists answered all questions from attendees.

What happens if you don't pay your pension contributions?

Where can you monitor your pension account?

When should you start planning your retirement to ensure a comfortable life after retirement?

These and other topics were the subject of lively discussion during the event. Fund specialists also explained how to use the Fund's online tools and services to monitor your pension account, the procedure for applying for payments to improve housing conditions and/or pay for medical expenses (LSPBP), the reasons for changes in investment income, and how to calculate scheduled payments for individuals entitled to pension benefits. In addition, responsible employees of regional branches also provided personal consultations on pension capital formation.

The online meeting generated great interest and, according to participants, was useful and productive. We remind you that the UAPF is open to contributors and beneficiaries every business day. Contributors can always receive advice on pension system matters both at UAPF branches and online: on the enpf.kz website, via messaging apps, and on social media. Information on how to do this was also provided at the event.

UAPF was founded on August 22, 2013 on the basis of GNPF APF JSC. The founder and shareholder of the UAPF is the Government of the Republic of Kazakhstan represented by the State Institution Committee of State Property and Privatization of the Ministry of Finance of the Republic of Kazakhstan. Trust management of UAPF pension assets is carried out by the National Bank of the Republic of Kazakhstan. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, employer's compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, as well as carries out enrollment and accounting of voluntary pension contributions formed at the expense of the unclaimed amount of guaranteed compensation for the guaranteed deposit, transferred by the organization carrying out mandatory guarantee of deposits, in accordance with the Law of the Republic of Kazakhstan "On mandatory guarantee of deposits placed in second-tier banks of the Republic of Kazakhstan", ensures the implementation of pension benefits. The Fund also carries out accounting of target assets and target requirements, accounting and crediting of target savings (TS) to target savings accounts, payments of TS to their recipients in bank accounts, accounting for returns of TS in the manner determined by the Government of the Republic of Kazakhstan within the framework of the National Fund for Children program (More details at www.enpf.kz).